

# Renting and intervention orders



## Protected person

If you are a protected person under an intervention order, you can apply to VCAT to:

- **get out** of your tenancy agreement earlier (reduce the term of your tenancy)
- **stay** in the property but change the tenancy to your name by creating a new agreement
- **decide** which tenant must pay for property damage.

There is no cost for this application.

## Excluded tenant

If you are **excluded** from a rental property by an intervention order, you can apply to get out of the fixed term tenancy earlier (reduce the term of your tenancy). If this happens, the tenancy agreement comes to an end. You may have to pay an application fee.

Contact us on **1300 01 8228 (1300 01 VCAT)** if you have any questions.

## Before you apply to VCAT

You may want to seek legal advice (see the other side of this brochure) and talk to your landlord or real estate agent about changing your tenancy agreement. If your landlord agrees, you may not need to come to VCAT. If your landlord does not agree, you may need to come to a VCAT hearing.

If you want to get out of your tenancy agreement early, think about what date you want the lease to end or when you intend to leave the property.

## Applying to VCAT

Complete an *Application by a protected person* or an *Application by an excluded tenant* online at [vcat.vic.gov.au/renting](https://vcat.vic.gov.au/renting).

For printed forms, call us on **1300 01 8228 (1300 01 VCAT)**.

Submit your application to VCAT and send a copy to the landlord and any other tenant named on the tenancy agreement.

## At a hearing

Be prepared and bring any documents that support your case.

VCAT is a tribunal and not as formal as a court. You can speak for yourself, or find a lawyer or another representative to speak for you. See the other side of this brochure for organisations that may be able to help you.

In some circumstances, you can ask to attend by telephone or use a remote witness facility. Talk to our support worker about this.

Arrive at least 15 minutes before the hearing and check in with the VCAT customer service staff.

Each party will be given an opportunity to speak during the hearing.

For more about what happens at a hearing, visit [vcat.vic.gov.au](https://vcat.vic.gov.au).

## Other services

### Free legal information and advice

#### Justice Connect

1800 606 313

[justiceconnect.org.au](http://justiceconnect.org.au)

#### Tenants Union of Victoria

03 9416 2577

[tuv.org.au](http://tuv.org.au)

#### Victoria Legal Aid

1300 792 387

[legalaid.vic.gov.au](http://legalaid.vic.gov.au)

#### Victorian Aboriginal Legal Service

1800 064 865

[vals.org.au](http://vals.org.au)

### Family violence support

#### safe steps Family Violence Response Centre (24/7 response)

1800 015 188

[safesteps.org.au](http://safesteps.org.au)

#### Elizabeth Morgan House Aboriginal Women's Service

03 9482 5744

[emhaws.org.au](http://emhaws.org.au)

#### inTouch (Multicultural Centre Against Family Violence)

1800 755 988

[intouch.org.au](http://intouch.org.au)

#### Magistrates' Court of Victoria Family Violence website


[familyviolence.courts.vic.gov.au](http://familyviolence.courts.vic.gov.au)

## VCAT support worker

If you are a protected person under a family violence or a personal safety intervention order, our family violence support worker can:

- help you to understand the VCAT process
- help you complete an application form
- connect you to other services for ongoing support
- in some circumstances support you during the VCAT hearing and provide remote witness facilities.

To contact the support worker:

 03 9628 9856

## VCAT general enquiries

9am to 4:30 pm  
Monday to Friday

 [renting@vcat.vic.gov.au](mailto:renting@vcat.vic.gov.au)

 1300 01 8228 (1300 01 VCAT)

 131 450

[vcat.vic.gov.au/renting](http://vcat.vic.gov.au/renting)

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Changing your  
tenancy agreement

